

**Helping you get the
best out of your
local health and
social care services**



Healthwatch Warwickshire is a new consumer organisation set up to ensure that you can have your say about local health and social care services. This includes those provided by hospitals, GP surgeries, dentists, care homes and many more.

Your Voice Counts

Healthwatch Warwickshire will be pro-active in talking and listening to consumers from every part of the local community including those who are least able to be heard.

Healthwatch Warwickshire will enable you to share your views and concerns to help build up a picture of where services are doing well and where they need to be improved.

Healthwatch Warwickshire will make health and social care providers answerable to you, creating services that respond to your needs and experiences.

Making the right choices for you and your family

Healthwatch Warwickshire will ensure that you get the information you need to find your way around the health and social care system and make the right choices for you and your family.

Healthwatch Warwickshire will help you to understand what to do when things go wrong.

What sort of issues can we help with?

How do I get out of hours medical advice?

I had an operation and think I was discharged from hospital too early. I complained but didn't get a satisfactory answer.

My mother is in hospital, has become confused since admission and has moved wards three times, is this usual?

I have to visit the hospital each week but have difficulty funding my travel costs, is there any support available for this?

It took me three visits to the hospital to get directed to the right consultant, should I have to put up with this?

Where can I get information about residential care for my father?

My partner is in a care home and I am concerned about the way he is being treated

Together we can create a better health and social care system for all

Find out more

If you want to know more about **Healthwatch Warwickshire** or tell us about your experiences, contact us:

By telephone: 01926 422823

By email: info@healthwatchwarwickshire.co.uk

Go to our website: www.healthwatchwarwickshire.co.uk

Or find us on Twitter: @HealthwatchWarw

Or visit your local Warwickshire Citizens Advice Bureau

Alternatively you can write to us at the address below and return it to:

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